



261 Wallace Run Road
Beaver Falls, PA 15010
Phone: (724) 843-9373
Fax: (724) 843-1042

www.valleywasteservice.com

January 1, 2025

Dear Harmony Township Property Owner and Resident:

We are pleased to inform you that Valley Waste Service, Inc. has the exclusive contract to provide unlimited solid waste disposal to Harmony Township. **Service under this contract is mandatory for all residents of single family dwellings, duplexes, triplexes and apartment buildings with 4 units or less.**

We extend a welcome to all customers. We are a local family-owned company which has been proudly serving area residents for many years. Our Customer Service Department is available Monday through Friday 8am – 4:30pm. You may contact us at 724-843-9373 choosing option 1, by email to customersvc@valleywasteservice.com or visit our website at www.valleywasteservice.com.

Please read and keep these guidelines for future reference. Landlords, please ensure that your tenants get a copy so they are informed.

Basic Curb Service: Weekly collection of unlimited solid waste is **per individual residential unit** for material generated from within the service address. Solid waste should be placed at the curb the night before your scheduled pick up day.

YOUR PICK-UP DAY FOR TRASH WILL BE TUESDAY.

RATE:	<u>2025</u>	<u>2026</u>	<u>2027</u>
Residents will be billed every three (3) months in advance of service rendered. Price is per unit for weekly collection of garbage for all single-family dwellings.	\$22.25/month \$66.75/quarter	\$23.36/month \$70.08/quarter	\$24.48/month \$73.44/quarter

SENIOR CITIZEN DISCOUNT: Households owned or leased by residents 60 years of age or older are eligible for a 10% discount of the monthly rate. Proof of age must be submitted. Send a copy of your birth certificate, driver's license, or Pennsylvania identification card along with your payment to receive this discount. Please contact Customer Service if you have any questions.

Valley Waste Transfer facility is open to the public to accept large quantities of bulk items, rubbish, and trash. Our Waste Transfer facility is open Monday through Friday 8:00 am to 4:30 pm and Saturday 8:00 am to 11:30 am. This facility will accept pick-up truck and small dump truck loads of construction, demolition and municipal solid waste materials. Vehicles will be weighed on our scales and there will be a **fee** for the disposal of materials.

In addition to our residential service, we provide a full range of commercial solid waste disposal and recycling services. Our commercial containers and roll-off dumpsters range in size from 2 yards to 30 yards in capacity.

We appreciate the opportunity to provide prompt, reliable service for you.

Very truly yours,

VALLEY WASTE SERVICE, INC.

Douglas Vogel

Douglas Vogel
Vice President

PLEASE RETAIN THESE IMPORTANT GUIDELINES FOR REFERENCE

CURB SERVICE: Place bags or garbage cans at the curb within 5 ft. of the roadway after 7pm the night before your scheduled collection day. All trash must be bagged. Containers should be watertight, metal or plastic, with tight fitting covers and handles. Each container or bag should not exceed 40 gallons in size or 40 pounds in weight and be at least 3 mils thick. DO NOT USE GROCERY BAGS, PAPER BAGS, CARDBOARD BOXES OR 55-GALLON DRUMS AS GARBAGE RECEPTACLES. Any items placed out in this manner will not be collected. **We assume no liability for replacement of any cans or lids.**

IDENTIFICATION and WEATHER: Clearly identify your street number on your mailbox or some type of permanent marker near the road. It's important to make the containers visible to the driver. In winter months, remove snow from the area near where you place your containers and have a clear path to the containers for both the driver and truck. **It is highly recommended to close lids and use garbage bags in containers. Drivers will not reach into the containers to remove loose items that are frozen to the bottom.**

ITEMS THAT WILL BE PICKED UP AT THE CURB:

- ✓ Household Solid Waste - Includes garbage and rubbish, including but not limited to, all table and kitchen waste, broken glass and dishware – wrapped securely in heavy paper. **Rubbish does not include building materials resulting from demolition of existing buildings or structures or from construction of new buildings or structures.**
- ✓ Bulky Waste - Furniture, furnishings, plumbing fixtures and other household items generated from within the address. **Contact Customer Service at least 1 business day before your collection day for pick-up of large items and appliances.**
- ✓ Mattress/box springs: For our worker's protection, wrap items in plastic and tape securely closed with duct or packing tape to prevent any possible exposure to infectious pests such as bedbugs and fleas.
- ✓ Carpets, rugs and padding must be cut in sections no longer than 4 ft. and securely rolled and tied not weighing over (40) lbs. **Please call Customer Service if more than six (6) bundled sections per week are to be picked up.**
- ✓ Yard Waste – Includes grass clippings, shrubbery, tree trimmings (1" in diameter or less and not exceeding 4 ft. in length) and garden residue.
- ✓ White Goods- Metal appliances such as stoves, hot water tanks, washers, dryers and dishwashers. Appliances that contain refrigerants **must have a tag attached certifying that the refrigerant has been removed**, this includes refrigerators, freezers, air conditioners, dehumidifiers, ice makers and water coolers. **Contact Customer Service to schedule pick-up of any white good item.**

MISSED PICK-UP: ALL REQUESTS FOR MISSED COLLECTIONS MUST BE MADE WITHIN 24-HOURS OF COLLECTION DAY.

LOOSE DOGS: We will not collect garbage where property owners allow their dogs to run loose on collection day. Please have your pet(s) inside on your collection day.

NEEDLES and SHARP OBJECTS: Help us prevent needle sticks to our employees. Place all needles, syringes and lancets in a hard plastic container with a tight fitting lid taped shut. Place with your regular trash. Wrap all sharp objects, such as broken glass or sharp metal, in heavy paper and tape shut. **Please protect our refuse workers! You will be held responsible for any needle sticks to our employees!**

Items NOT included and that will ONLY be picked up for an additional pre-paid fee (including, but not limited to): **Contact Customer Service 24 hours in advance to schedule, for rates and handling instructions.**

- ✓ Items that require more than one person to lift. Small sized building materials, refuse caused by repair and in small quantity.
- ✓ Water softeners-emptied of salt, liquids and other chemicals.

Items NOT included and will NOT be picked up through residential service:

- ✓ Large building materials, refuse caused by repairs, remodeling, demolition and/or construction of any structures.
- ✓ Paving materials, stones, sand, dirt, sod, concrete, 55-gal drums, grease drums and large vehicle parts.
- ✓ Bushes, shrubs & other vegetation with soil attached to root system, tree trunks or tree limbs more than 3" in diameter.

The above items will be accepted if placed in a Roll-off Dumpster Container. For sizes and pricing call Customer Service.

NOT ACCEPTED: State Regulations prevent us from accepting the following:

- ✓ All tires, all batteries, all asbestos, and any devices containing mercury such as thermostats.
- ✓ Any liquids, paints, solvents, oils, gas, kerosene, antifreeze, pesticides/herbicides and other dry chemicals such as pool chemicals.
- ✓ Electronic Waste: Items including but not limited to TV's and computers including desktops, laptops, tablets, E-readers and peripherals including monitors, keyboards, mouse, printers, etc. Any device capable of receiving and displaying television or video programming.
- ✓ Pressurized items such as propane/oxygen tanks, gun ammunition, explosives, fireworks or any material that may be considered hazardous, volatile, radioactive, infectious or toxic including flammable liquids.

HOLIDAYS: Our Company is closed in observance of the following holidays:

New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day

There is NO CHANGE to collection for any other "observed" holidays including the following:

Martin Luther King Jr. Day President's Day Good Friday Easter Columbus Day Veterans Day

If your scheduled collection day falls on or after a weekday holiday, your collection will be 1 (one) day later that week. If your scheduled collection day falls before a weekday holiday, there will be no change in your collection day.

To print your own collection day calendar go to www.valleywasteservice.com, and click on "Print a Schedule".

PRIVATE DRIVES: The owner(s) of private road(s) or driveway(s) are required to sign a waiver of damages provided by Valley Waste Service holding harmless Harmony Township and Valley Waste Service for any damage that may occur on the private road(s) or driveway(s) in the course of solid waste and recycling collection.

BILLING: All accounts will be invoiced every three (3) months to be paid in advance of service rendered. Quick link QR codes are located on the back of printed statements for making an online payment, enrollment in auto payment, and printing your schedule.

EMAIL BILLING: Simplify your life by receiving your bill via email and avoid postal delays. Conveniently view your bill anytime, anywhere. Enroll by returning the enclosed form, signing up on our website, or by calling our office.

PAYMENT: Payment options include: mail a check, **debit/credit cards only** through our secure website or by phone. We accept Discover, MasterCard, and Visa. E-check payments can be made by contacting our customer service department. There is also a drop box for payments located outside our gated area.

Payments must be received in our office by the due date on the bill or a late charge will be added to accounts remaining unpaid. A late notice will be sent and payment not received by the date specified will have service suspended until paid in full. In addition, a \$10.00 restart fee will be added to your account. *Any check not honored by the institution drawn upon and returned will be assessed a minimum \$35.00 service charge.*

AUTOMATIC BILL PAYMENT is available at no charge; enroll a bank account for Electronic Funds Transfer (EFT) or credit/debit card to automatically pay your account balance with every billing cycle. To enroll, print the form from our website, complete and return via our secure email address billing@valleywasteservice.com or mail.

SERVICE AND MOVING CHANGES: Notify our office at least two weeks in advance if you are moving. If you are going to have large quantities of trash when you are moving, please contact us so that special collection arrangements can be made.

WEBSITE: Visit us at www.valleywasteservice.com for service news, announcements, upcoming holiday schedules, for these guidelines and a personalized collection day calendar, as well as up-to-date information for any scheduling change due to severe weather. Employment opportunities are listed under the Career tab on the website.